

Social Isolation & Older Adults

Mapping Services in the Fredericton Area







ORGANIZATION DETAILS











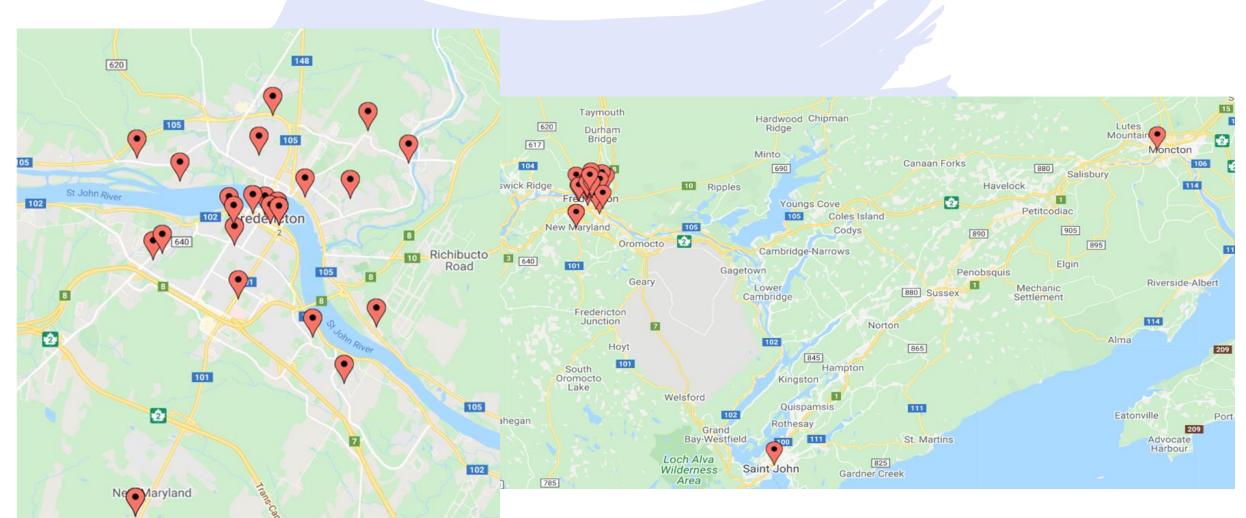
- Ability New Brunswick Inc.
- Alzheimer Society of New Brunswick
- APHL Tannery Court
- Association des ainés de la Capitale pour l'apprentissage et le mieux-être
- Capital Region Wellness Network
- Chimo Helpline
- City of Fredericton
- Fredericton Community Kitchens Inc
- Fredericton Public Library
- Friendly Aging Community, Fredericton
- Grace Memorial Baptist Church

- Greater Fredericton Social Innovation
- Greener Village
- Mature People's Network
- Meals on Wheels of Fredericton
- Multicultural Association of Fredericton Inc.
- NB Society of Retired Teachers..Central Branch
- New Brunswick Association for Community Living
- Opal Family Services
- Our Lady of Peace Parish Nursing Program

- Parkinson's Support Group Fredericton
- People Link
- Senior Watch Inc
- Stepping Stone Senior Centre
- Senior Wellness Action Group (SWAG)
- Village of New Maryland -Senior Advisory Committee
- Volunteer Fredericton
- Wednesdays at Wilmot Church
- York Care Centre

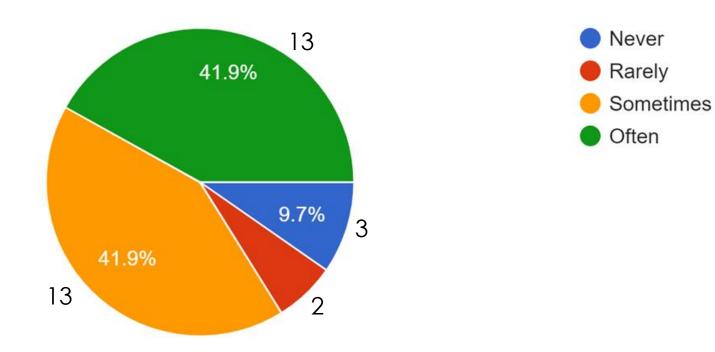
POSTAL CODES





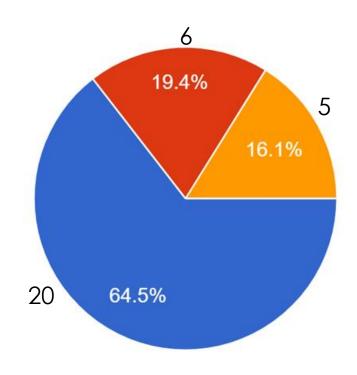


How often do you coordinate with other "older adults" service providers? 31 responses





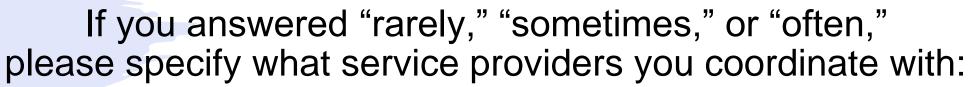
Is your organization a nonprofit or a registered charity?
31 responses



Nonprofit/Not For Profit

Registered Charity

N/A



Ability Navy Drymanials Inc



We will help connect our clients to services, ADP, Social Development, Home care providers
Community Food Smart, Social Development, John Howard, Government, United Way, City of Fredericton, etc
- Other community organizations within the Centre Communautaire Sainte-Anne as well as anglophone groups as needed.
SWAG as this group represents many other groups, we coordinate with many others
We request updates on services and programs be delivered in order to pass along that information to our callers.
Meals on Wheels (not for older adults exclusively), Stepping Stone Senior Centre
Community groups, other non-profits
Department of Social Development [Senior Goodwill Ambassador], Community FoodBank, S.W.A.G.

If you answered "rarely," "sometimes," or "often," please specify what service providers you coordinate with:

Grace Memorial Baptist Church	Department of Social Services, Senior Care Home
Greater Fredericton Social Innovation	Senior Wellness Action Group meetings and frederictonevents.com online tool to find activities
Greener Village	Usually if a social worker or care worker contacts us regarding someone in need of grocery help.
Mature People's Network	Stepping Stones
Meals on Wheels of Fredericton Inc.	Social Development (Long Term Care), Church organizations, DVA, St. Marys Health (seniors services), other Meals on Wheels organizations
Multicultural Association of Frederciton	Social and recreation activities
Multicultural Association of Fredericton Inc.	Ethno-specific groups such as African, Nepali, Syrian, Chinese Assoc., Stepping Stone Senior Center, Nursing Homes such as Shannex, Faith groups such as Fred. Islamic Assoc., Wilmot United Church, etc.
NB Society of Retired TeachersCentral Branch	
New Brunswick Association for Community Living	Social Development, local service providers (kindred care, CBI, New life options, Capital family services, york manor etc).
Opal Family Services	Stepping Stones, Family Enrichment, Bayshore, Integrity, NBACL, Ability, etc
Our Lady of Peace - Parish Nursing Program	Musicians, Aquasize Instructors, Yoga/Zumba Instructors, Lunch and Learn Guest Speakers

If you answered "rarely," "sometimes," or "often," please specify what service providers you coordinate with:

Parkinson's Support Group - Fredericton	Parkinson Canada
People Link	I receive information bulletins from many organizations throughout the city which I then relay to a subscriber list of approximately 485 people.
Senior Watch Inc	DSD/EMP/VAC/Disability Prog/Physiotherapy
Stepping Stone Senior Centre	Only when requests come or we invite in to present.
Village of New Maryland -Senior Advisory Committee	PNM Zoomers, Department of Health, Department of Social Development, Fredericton Age-Friendly Committee, Extra Mural Service, Meals on wheels etc
Village of New Maryland -Senior Advisory Committee	PNM Zoomers, Department of Health, Department of Social Development, Fredericton Age-Friendly Committee, Extra Mural Service, Meals on wheels etc
Volunteer Fredericton	GFSI, Age Friendly Committee, Stepping Stones
Wednesdays at Wilmot	
York Care Centre	Attend meetings held by Third Age
York Care Centre	Alzheimer's Society, Tango, Meals on Wheels, Stepping Stone, Johnson Ave Center

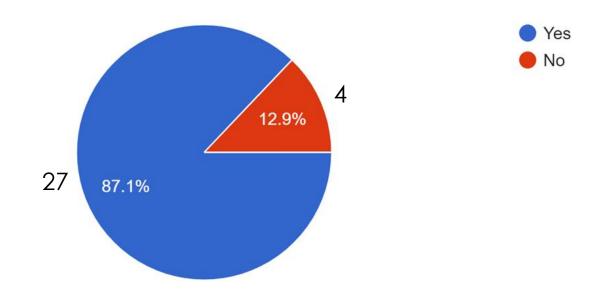


If you answered never, please specify why not:

Wednesdays at Wilmot	We have just started focusing on Seniors since acquiring a grant from Windsor Foundation. We conducted a survey on seniors who attend our Wednesday program in conjunction with GFSI. We will use the info gathered to assist us in modifying our program to meet their needs. As such, with regards to seniors we are just getting started with this initiative and haven't had the opportunity to work with other agencies.
NB Society of Retired TeachersCentral Branch	We just connect to other retired teacher groups in the province and across the country.
Fredericton Community Kitchens Inc	We work with food security organizations



Would you like to coordinate more with other services providers? 31 responses



GENERAL INFORMATION









What Services Do You Offer?

Ability New Brunswick Inc.	Planning and navigation in all these areas and all social determinants of health areas
Alzheimer Society of New Brunswick	Support and free programs
APHL - Tannery Court	Housing
Association des aînés de la Capitale pour l'apprentissage et le mieux-être (AACAME)	Physical activities;Intellectual or learning activities
Capital Region Wellness Network	Online Narrative Project NBVoices.com
Chimo Helpline	Mental health and crisis intervention, system navigation and referrals
City of Fredericton	Intercultural activities
Fredericton Community Kitchens Inc	Meals/food
Fredericton Library	Books & other library materials; tech support; programs
Friendly Aging Community, Fredericton / S. W. A. G.	Physical activities - Transportation; Pick up and delivery of groceries
Grace Memorial Baptist Church	Social



What Services Do You Offer?

Greater Fredericton Social Innovation	meetings and supporting projects the SWAG team are working on.
Greener Village	Meals/food;Personal hygiene;Clothing
Mature People's Network	Physical activities; Social activities; friendship network
Meals on Wheels of Fredericton Inc.	Meals/food;Social support (through our meal delivery and our Wheels to Meals program)
Multicultural Association of Frederciton	Physical activities;Transportation;Table games
Multicultural Association of Fredericton Inc.	Settlement and Integration Services, Immigrant Seniors support groups, facilitation and supports of Immigrant seniors participation in local community, etc.
NB Society of Retired TeachersCentral Branch	Physical activities; Social activities and education on a variety of topics that support healthy aging.
New Brunswick Association for Community Living	support to navigate food, community connection and supported housing for adults with disabilities
Opal Family Services	Physical activities; Personal hygiene; Respite, PSW, Support Programs
Our Lady of Peace - Parish Nursing Program	Physical activities; Transportation; Income Tax Filing Assistance
Parkinson's Support Group - Fredericton	support and information relative to Parkinson's



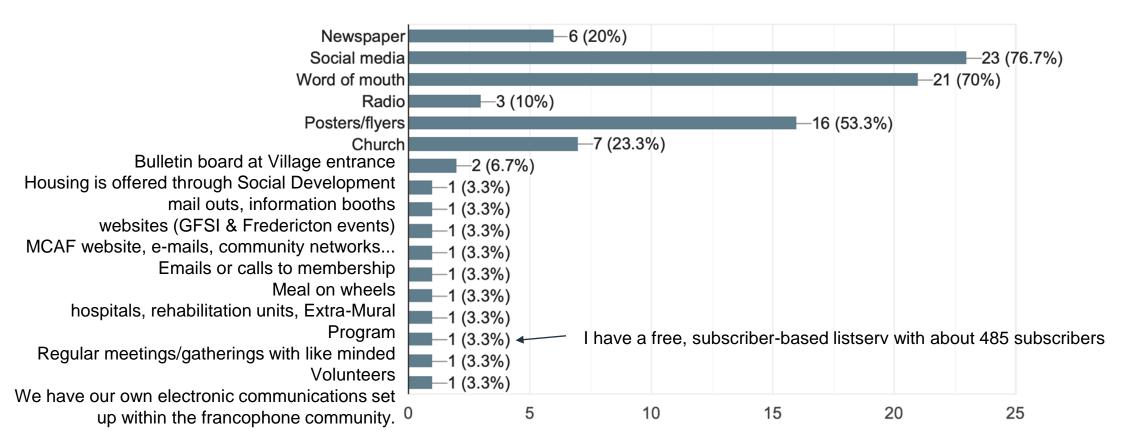
What Services Do You Offer?

People Link	Information about services, programs, events, and issues
Senior Watch Inc	Meals/food;Physical activities;Transportation;Personal hygiene;Clothing;Diabetic Foot Care Services (RN)- Caregiver Education Programs
Stepping Stone Senior Centre	Physical activities
Village of New Maryland -Senior Advisory Committee	Physical activities; Municipal services, provides free space to PNM Zoomers who in tern have various programs & services offered to seniors to keep them active and promoting social networking
Village of New Maryland -Senior Advisory Committee	Physical activities; Municipal services, provides free space to PNM Zoomers who in tern have various programs & services offered to seniors to keep them active and promoting social networking
Volunteer Fredericton	opportunities to volunteer
Wednesdays at Wilmot	Meals/food;Personal hygiene;Clothing
York Care Centre	Meals/food
York Care Centre	Meals/food;Physical activities;Transportation;Housing;Personal hygiene;Clothing
Wednesdays at Wilmot York Care Centre	Meals/food;Personal hygiene;Clothing Meals/food



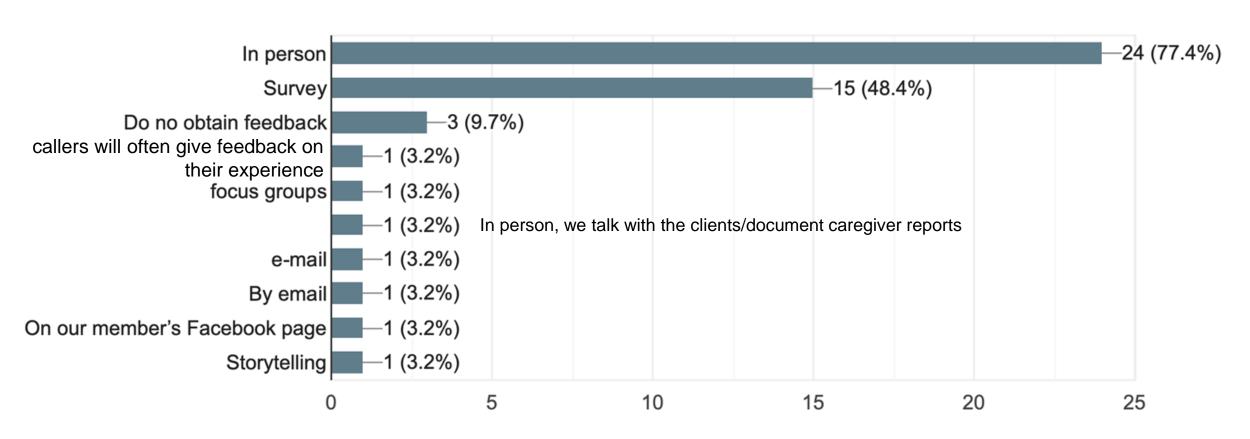
How do you promote the services that you offer?





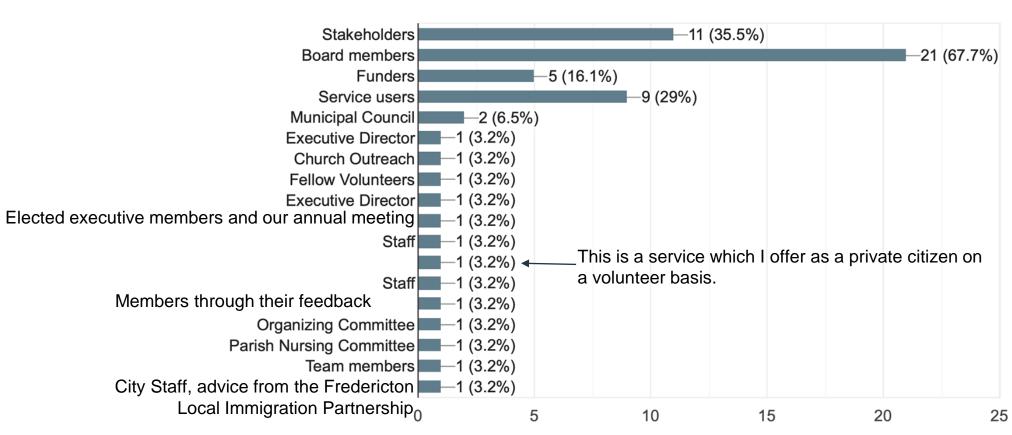


How do you obtain feedback from those who use your services? 31 responses





Who is involved in the decision-making process of your organization? 31 responses



FINANCES

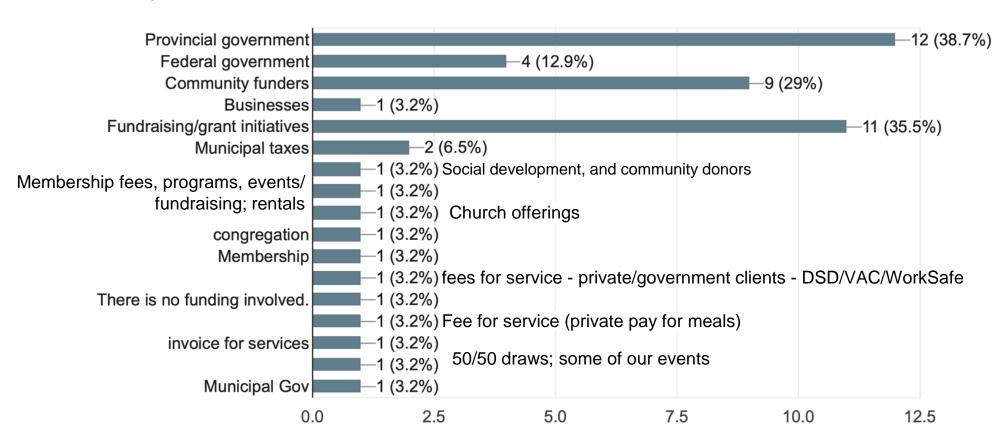






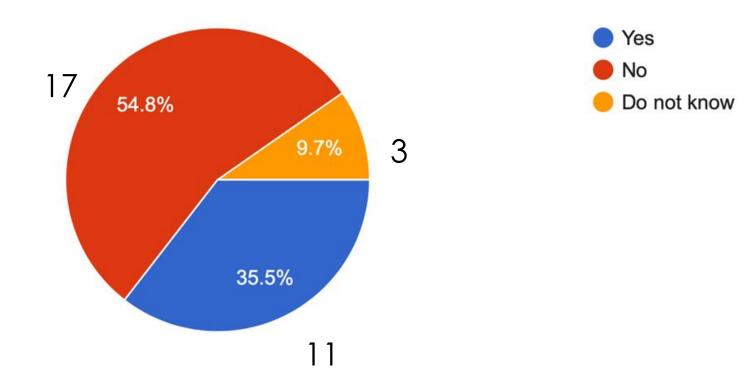


From whom do you receive the majority of your funding? 31 responses





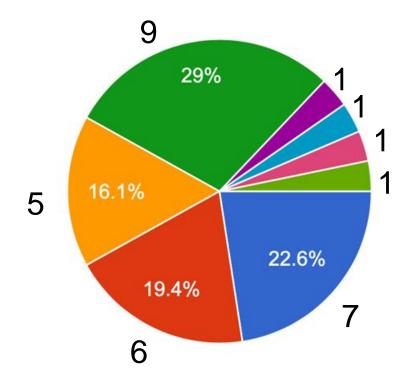
Do you feel that your funding is adequate to deliver your services? 31 responses





What percent of your funding is allocated towards addressing social isolation in older adults (over 65)?

31 responses



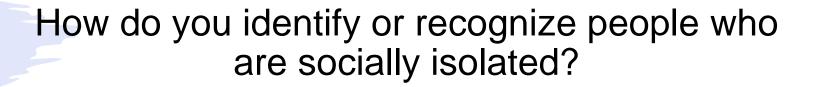
- Less than 20%
- Between 20-60%
- Greater than 60%
- Unknown
- all programs and activities are geared to socialization
- Older adults constitute the majority of my subscribers, but few of them would be considered socially isolated.
 - This is difficult to know, however, we believe that the delivery
- of meals by community volunteers does contribute in a big way.
- It's allocated for social inclusion in general

DEMOGRAPHIC INFORMATION



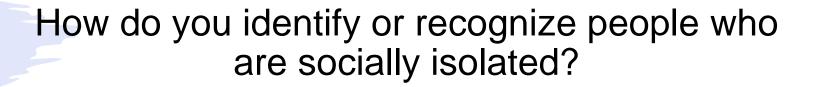






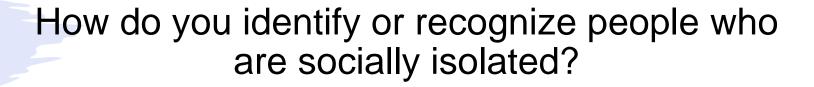


Ability New Brunswick Inc.	Our team is trained to do person centred planning and strong exploration in the areas of family, social and peer supports including social isolation.
Alzheimer Society of New Brunswick	Calling us often, concerns from family members, referrals from doctors
APHL - Tannery Court	knowing the tenants
Association des aînés de la Capitale pour l'apprentissage et le mieux-être (AACAME)	We have not been able to devise a mechanism by which individuals who do not attend our activities may be socially isolated.
Capital Region Wellness Network	We do not recognize/identify directly but through partners
Chimo Helpline	They self identify
City of Fredericton	By word of mouth, from the Social Isolation group of the Age-friendly Committee
Fredericton Community Kitchens Inc	social interaction at meal service time
Fredericton Library	At this time, we don't.
Friendly Aging Community, Fredericton / S. W. A. G.	Personal referrals / members of the groups I offer Volunteer activities to [ZOOMERS On The Go fitness for example]





Grace Memorial Baptist Church	members of congregation are invited to request visitation and also actively contacted based on their personal circumstances
Greater Fredericton Social Innovation	referrals
Greener Village	Self identified or by referral from a case worker
Mature People's Network	MPN targets people who are single, separated, divorced or widowed.
Meals on Wheels of Fredericton Inc.	Our volunteers are very helpful with this, however, we know we miss so many we would like to include in our weekly luncheon (Wheels to Meals)
Multicultural Association of Frederciton	By phone call
Multicultural Association of Fredericton Inc.	MCAF clients who are new to Canada and have low levels of English and French language, individuals with exceptionalities and other chronic health challenges, LGBTQ+, Culture shock, post trauma and mental health challenges,
NB Society of Retired TeachersCentral Branch	Word of mouth within the internal network
New Brunswick Association for Community Living	individuals who have personal support (low natural), no connections to community, depressed, poor health, not active in anything, avoids people etc.
Opal Family Services	Calling and home visits
Our Lady of Peace - Parish Nursing Program	Wellness Phone Calls and requests from Parishioners

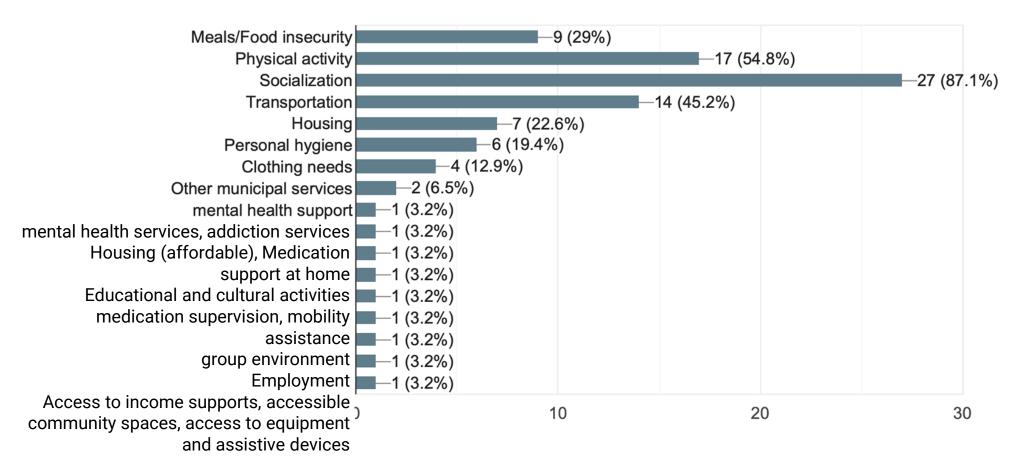




Parkinson's Support Group - Fredericton	not sure
People Link	Occasionally, I will suggest People Link to someone whom I encounter in the community who seems in need of more information about what is available to them in the city. A very small number of these might fit the definition of being socially isolated, and in those cases, it is really happenstance that i've located them.
Senior Watch Inc	ask outright/body language/tone of voice/look into their eyes and dare to touch their soul!
Stepping Stone Senior Centre	difficulty in participating, communicating, reaching out. Sometimes not seen results in non-recognizing.
Village of New Maryland -Senior Advisory Committee	With difficulties
Village of New Maryland -Senior Advisory Committee	With difficulties
Volunteer Fredericton	They identify themselves
Wednesdays at Wilmot	When people attend our Wednesday program we have people mingling among the group and make inquiries and contact at that time.
York Care Centre	They contact us!
York Care Centre	Regular assessments, nursing and activity staff watch for cues

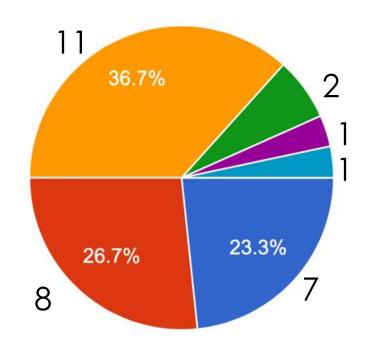


Outside of what you offer, what are the primary needs of your service users? 31 responses





Approximately what percentage of the people you serve are older adults (over 65)? 30 responses

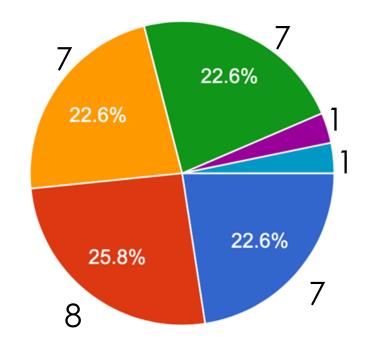


- Less than 20%
- Between 20-60%
- Greater than 60%
- Unknown
- We are o 50 plus organization with average 65
- **100%**



From your observations and experience what percentage of older adults (over 65) that you serve would you say experience social isolation and loneliness?

31 responses



- Less than 20%
- Between 20-60%
- Greater than 60%
- Unknown
- 62% live alone !
- Not sure but more than I would think

PERSONNEL

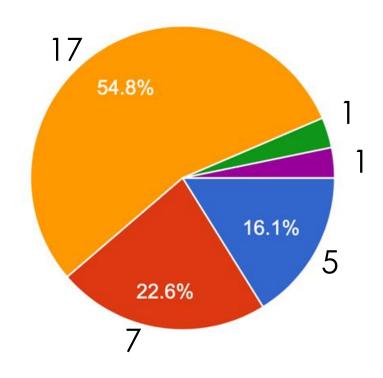








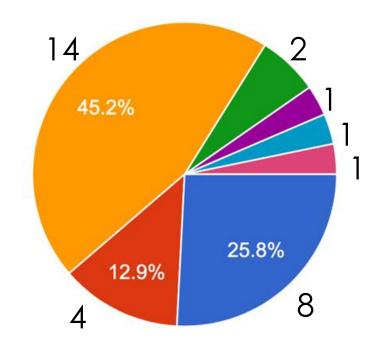
Is your organization managed by paid employees or volunteers? 31 responses



- Paid employees
- Volunteers
- Both
- Only 2 paid focus is volunteers
- One volunteer -- me!



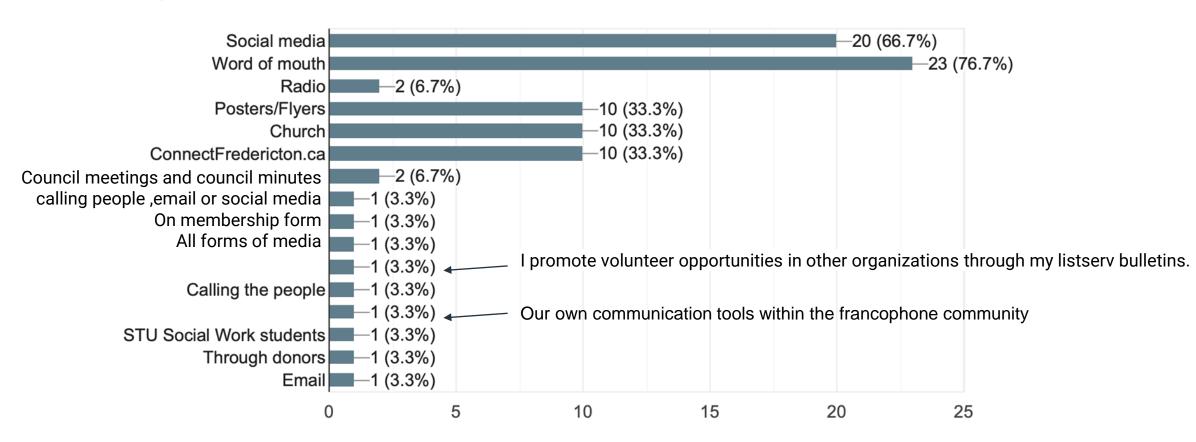
What percentage of your organization is volunteer based? 31 responses



- Less than 20%
- Between 20-60%
- Greater than 60%
- Unknown
- NONE!
- It is totally volunteer-driven.
- **100%**

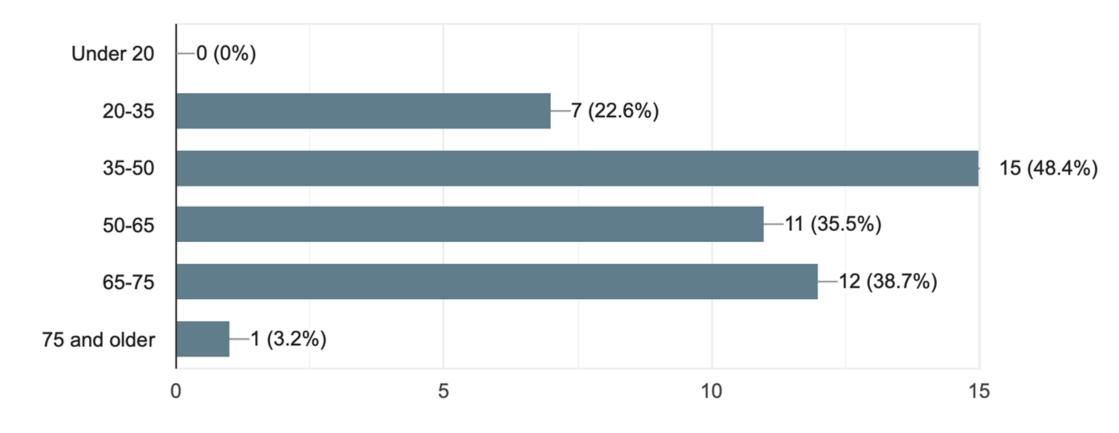


How do you promote volunteer opportunities for your organization? 30 responses





What age group predominantly operates the services that you offer? 31 responses



TRANSPORTATION

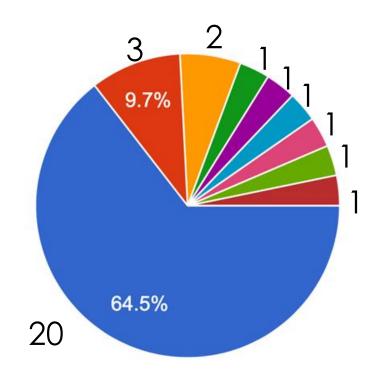








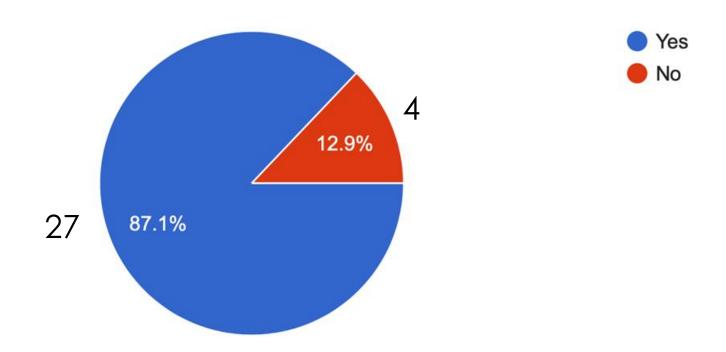
Is your organization conveniently located on a bus route? 31 responses



- Yes
- No.
- For main highway yes but no for subdivisions; too many streets Yes, but it could be challenging and require transfers
- Bus route nearest was stopped
- We meet at a variety of locations. Most come by car and can be picked up by friend. Buses are chartered for longer trips.
- A short block away from a bus route
- It's an electronic information service, so this isn't relevant.
- Depends on the specific activity

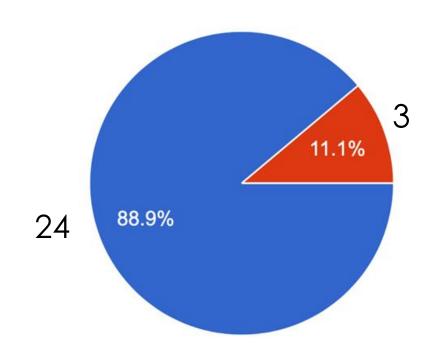


Is there parking available at your organization for those who have a vehicle?
31 responses





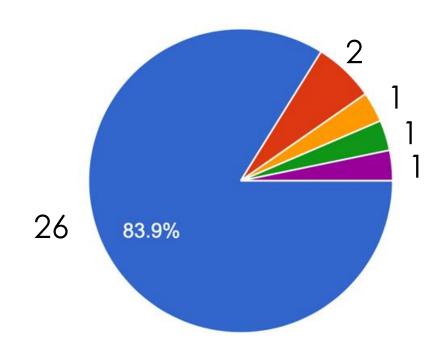
If yes, is the parking free? 27 responses





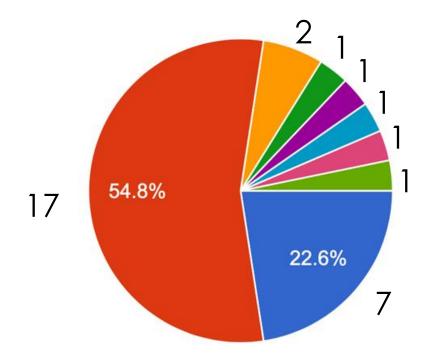


Is there accessible parking available? 31 responses



- Yes
- No
- but limited accessibility in our building
- limited
- This isn't relevant.

Is there other transportation offered? 31 responses

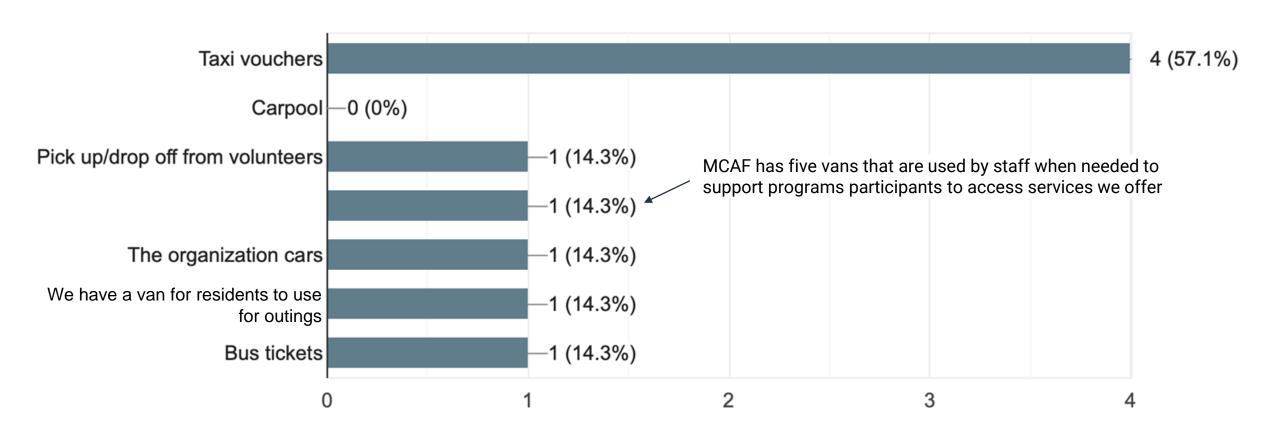




- Yes
- No
- Taxis
- People who do not drive are picked up by friends.
- This isn't relevant.
- Volunteers can bring seniors to our luncheon (Meals on Wheels) and take them home.
- We provide a kitchen table service. We go to the client. This is what seniors have asked us for.
- Close to the bike trail (and vehicle parking is free but only after 5pm).



If yes, please specify the other methods of transportation offered: 7 responses



SERVICES OFFERED

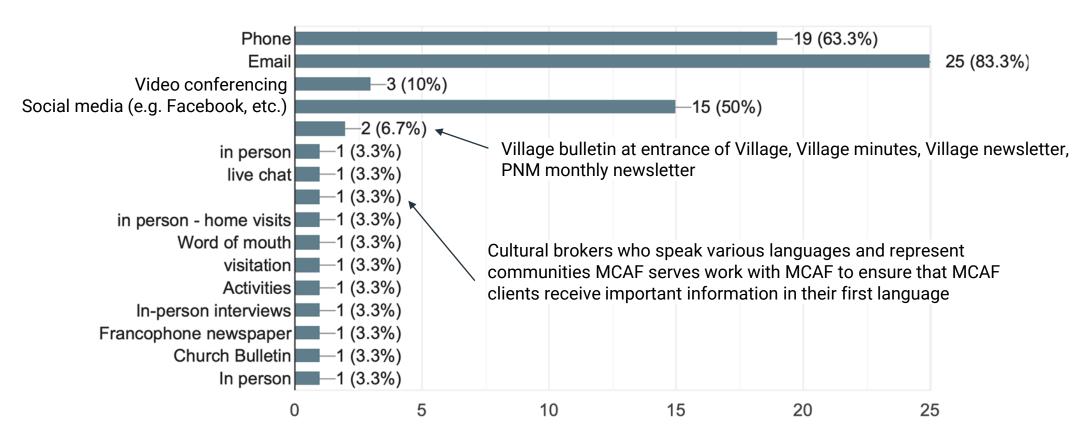






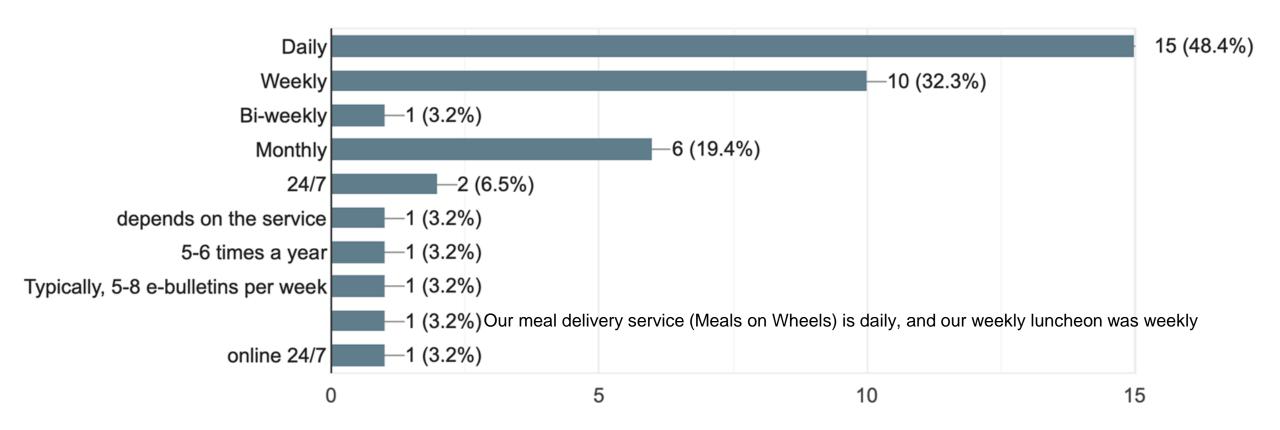


Prior to COVID-19, how did you communicate with older adults in your community? 30 responses



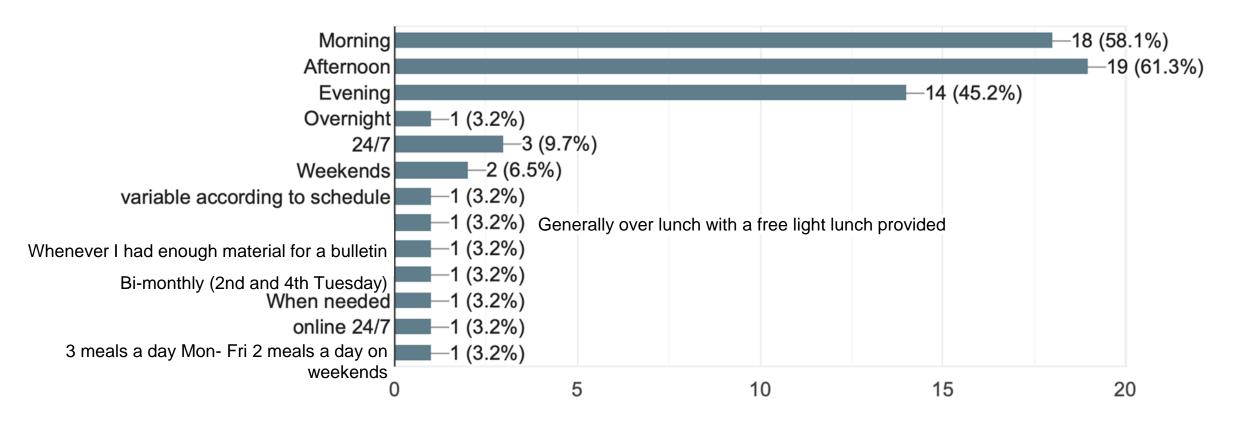


Prior to COVID-19, how frequently did you offer your services? 31 responses





Prior to COVID-19, when did you deliver your services?



Prior to COVID-19, did you typically see an increase in your services at specific times of the year? If yes, please explain:



Ability New Brunswick Inc.	During winter when our population is very isolated due to community accessibility.
Alzheimer Society of New Brunswick	spring, fall and winter, usually in the summer people go to their cottages and/or we have a drop in attendance of our programs
APHL - Tannery Court	Services are delivered as needed and when we have vacancies
Association des aînés de la Capitale pour l'apprentissage et le mieux-être (AACAME)	
Capital Region Wellness Network	
Chimo Helpline	April and December
City of Fredericton	More in the spring and fall, less in the winter and summer
Fredericton Community Kitchens Inc	Jan Feb Mar when power bills are higher
Fredericton Library	Perhaps in the summer as children aren't in school, and parents look for things to do.
Friendly Aging Community, Fredericton / S. W. A. G.	No
Grace Memorial Baptist Church	

Prior to COVID-19, did you typically see an increase in your services at specific times of the year? If yes, please explain:



Greater Fredericton Social Innovation	Many more people reach out to us during the winter after Christmas - Jan, Feb, March
Greener Village	Usually around Christmas
Mature People's Network	Holidays tend to bring out more members
Meals on Wheels of Fredericton Inc.	Yes, we do notice greater need in the winter months, however there is a need year round
Multicultural Association of Frederciton	Spring
Multicultural Association of Fredericton Inc.	no
NB Society of Retired TeachersCentral Branch	All activities were during the school year - Sept to June
New Brunswick Association for Community Living	yes, during sept - Jan there is an increase, but it's always slower in the summer
Opal Family Services	No
Our Lady of Peace - Parish Nursing Program	Fall and Spring

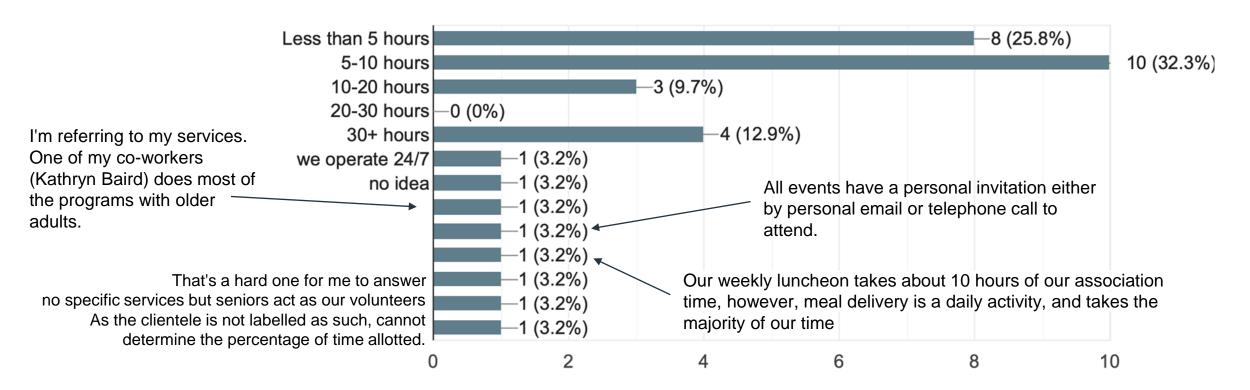
Prior to COVID-19, did you typically see an increase in your services at specific times of the year? If yes, please explain:



Parkinson's Support Group - Fredericton	no
People Link	There would be occasional bursts of word-of-mouth referrals.
Senior Watch Inc	When adult children came home for a visit and discover things not 100% with the parent!
Stepping Stone Senior Centre	Sept to June
Village of New Maryland -Senior Advisory Committee	Fall
Village of New Maryland -Senior Advisory Committee	Fall
Volunteer Fredericton	fall and spring
Wednesdays at Wilmot	In the fall (September) and spring
York Care Centre	Lunch
York Care Centre	Summer



Prior to COVID-19, how many hours per week of your organization's time was dedicated to older adult social isolation services or activities?



COVID 19 IMPACT

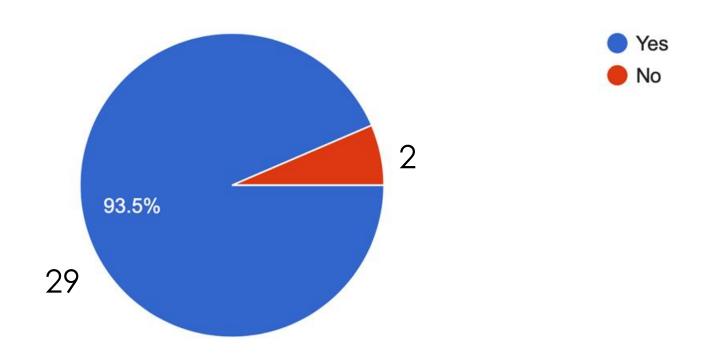






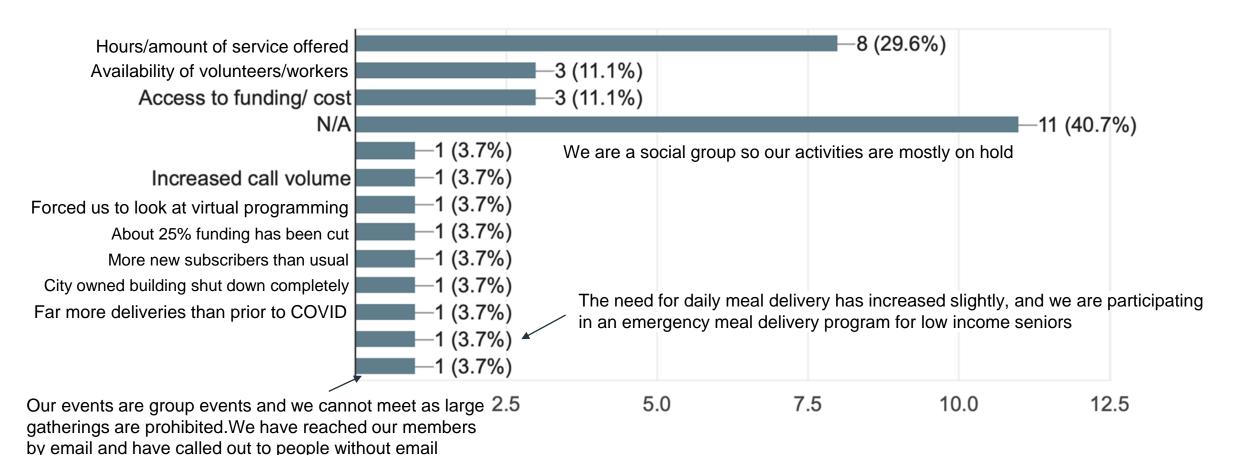


Has COVID-19 impacted the services that you provide? 31 responses



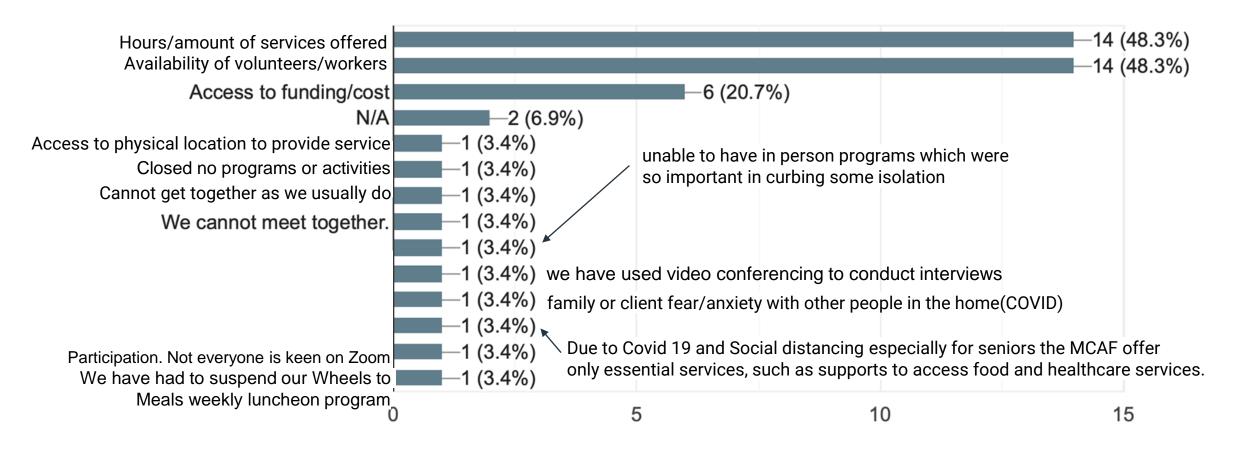


How has COVID-19 increased your services?





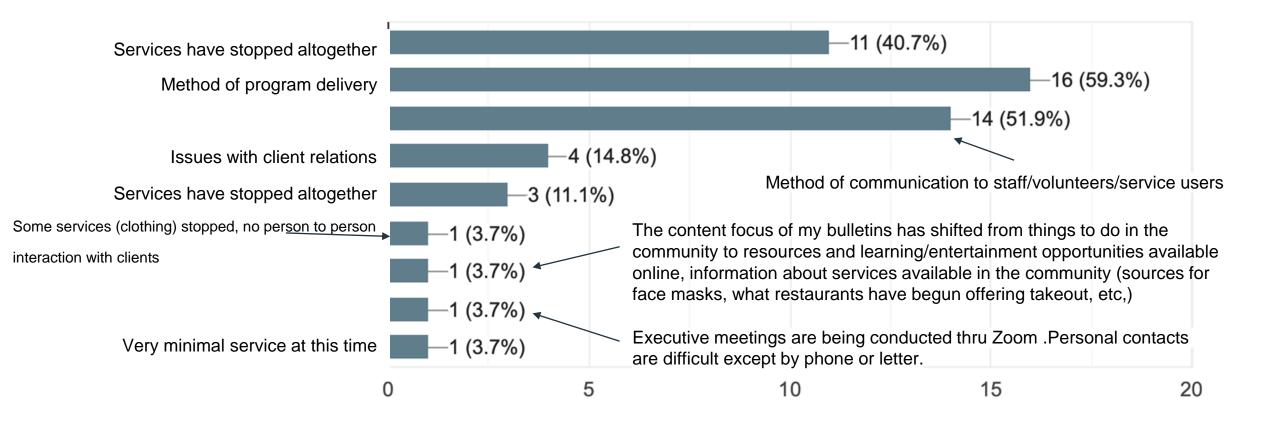
How has COVID-19 decreased your services?

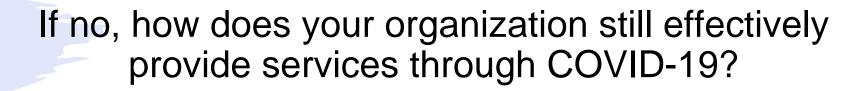




How else has COVID-19 impacted your services?





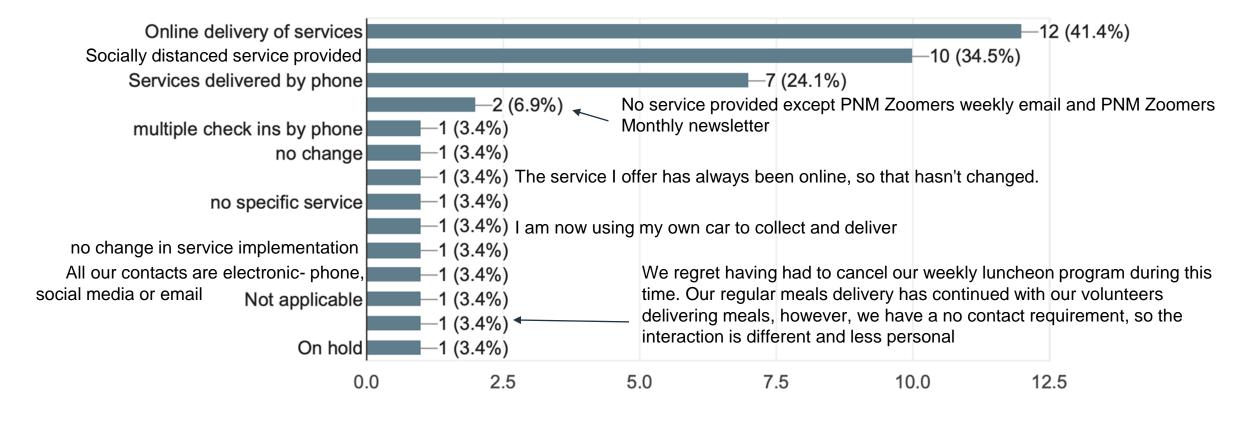




APHL - Tannery Court	We keep doing our jobs
Volunteer Fredericton	online

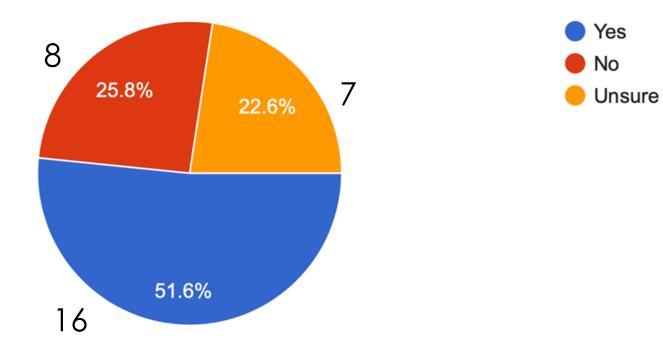


How has the implementation of your services for individuals who experience social isolation changed due to COVID-19?





Are current methods of delivery and communication sustainable should the COVID-19 restrictions extend for a long period of time?





If yes, please explain:

Ability New Brunswick Inc.	During the red and orange phase, we were restricted to curb side visits but have now returned to in person meetings with strict protocols
Alzheimer Society of New Brunswick	
APHL - Tannery Court	We still do our job
Association des aînés de la Capitale pour	
l'apprentissage et le mieux-être (AACAME)	
Capital Region Wellness Network	
Chimo Helpline	
City of Fredericton	
Fredericton Community Kitchens Inc	
Fredericton Library	Materials are in the building; protocols and procedures are in place.
Friendly Aging Community, Fredericton / S. W. A. G.	I will continue to drive my own car to shop for and deliver groceries



If yes, please explain:

I believe the SWAG team are doing ok with online meetings but the traffic and event posted on frederictonEvents.com have decreased
As long as we have volunteers to do deliveries we are able to continue the current model for the foreseeable future
We have a tremendous team of volunteers and staff, and our intention is to continue our regular meal delivery service, working with the restrictions. We are not able to continue our weekly luncheon. Our intention is to try and work around restrictions and begin again in the Fall - which may mean smaller group gatherings if we can safely do so.
The communication became slowly bBecause most of the people in this group age needs interpretation
Much of our communication is one way â€" if the "network―does not pass on information we do not know of needs.
With the covid-19, I have purchased (privately) food and taken it to my client, set it on their deck/porch, rang the doorbell, and got back in the car. I am still doing home visits, except with masks, not entering the home but speaking to the person through their door/window. I have found that my clients (some) are scared of coming into contact with covid, and haven't taken advantage of the grocers that are delivering the foods/medicines, etc. The covid pandemic is very scary for our families as we have many who are medically fragile.



If yes, please explain:

Our Lady of Peace - Parish Nursing Program	Wellness phone calls continue to be made periodically as required.
Parkinson's Support Group - Fredericton	
People Link	People Link has always been an online service.
Senior Watch Inc	Ofice staff on remotecaregivers didn't miss a beat!
Stepping Stone Senior Centre	
Village of New Maryland -Senior Advisory Committee	
Village of New Maryland -Senior Advisory Committee	
Volunteer Fredericton	online
Wednesdays at Wilmot	
York Care Centre	They feel lonely
York Care Centre	



If unsure, please explain:

Ability New Brunswick Inc.	
Alzheimer Society of New Brunswick	A lot of our clients have difficulty using computers and I worry that a phone call every couple of weeks will not be enough to stop them from being isolated. If covid-19 continues we will not be able to have in person programming or in person one on one meetings and that will hit a lot of our older populations hard, especially those in rural areas who do not have access to internet.
APHL - Tannery Court	
Association des aînés de la Capitale pour l'apprentissage et le mieux-être (AACAME)	
Capital Region Wellness Network	Not sure how many older adults want to be interviewed via video conferencing
Chimo Helpline	
City of Fredericton	Although virtual events do increase the geographic scope of the location of participants, and although it does make it practical to host these events because there is no more need to book a physical space or get coffee and snacks, the platform does not provide a complete communicational experience, and for some that is a deterrent to participation.
Fredericton Community Kitchens Inc	
Fredericton Library	
Friendly Aging Community, Fredericton / S. W. A. G.	



If unsure, please explain:

Grace Memorial Baptist Church	
Greater Fredericton Social Innovation	
Greener Village	
Mature People's Network	We are a social group who organize activities for our members. We have had to cancel most of our events as they involve large groups if people
Meals on Wheels of Fredericton Inc.	
Multicultural Association of Frederciton	
Multicultural Association of Fredericton Inc.	Covid -19 measures are unpredictable, no one knows what is coming in the next few months or years.
NB Society of Retired TeachersCentral Branch	
New Brunswick Association for Community Living	
Opal Family Services	
Our Lady of Peace - Parish Nursing Program	



If unsure, please explain:

Parkinson's Support Group - Fredericton	we may use Zoom for monthly meetings but many of our members are uncomfortable with computer technology
People Link	
Senior Watch Inc	
Stepping Stone Senior Centre	Can not open without approved plan
Village of New Maryland -Senior Advisory Committee	
Village of New Maryland -Senior Advisory Committee	
Volunteer Fredericton	
Wednesdays at Wilmot	
York Care Centre	
York Care Centre	

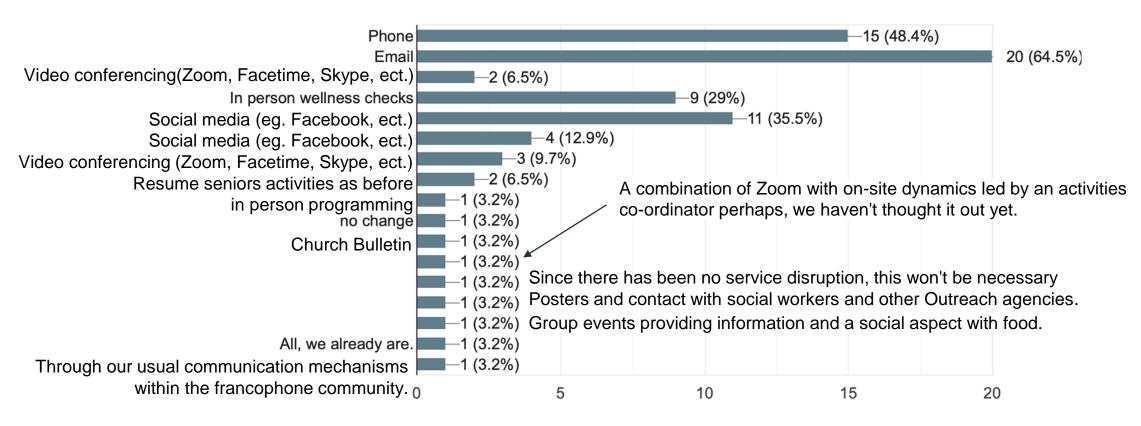


If no, please explain:

Association des aînés de la Capitale pour l'apprentissage et le mieux-être (AACAME)	A big component of our services is the ability of seniors to come together, learn and socialize. You can only do so much of this via mechanisms such as ZOOM. In addition, not all seniors have access to a computer or if they do, may not be comfortable using electronic meeting apps.
Chimo Helpline	We are currently understaffed and have no one applying to work or volunteer
Fredericton Community Kitchens Inc	Cost have greatly increased to take out meal service-cold weather will bring additional issues
Grace Memorial Baptist Church	primary service is physical meeting with seniors especially those in institutional settings
New Brunswick Association for Community Living	people are not going to get the same "connection" to people via phone or a screen. In person meetings with people are SO valuable. (there have already been an increase in mental health supports from feeling the stress of not being able to / restricted when they want to see people). I'm very concerned for the people who cannot access internet, or ways to communicate electronically they will be more lonely than ever without support
Village of New Maryland -Senior Advisory Committee	Limited contact with seniors; this group is very vulnerable to catch the COVID-19 virus
Village of New Maryland -Senior Advisory Committee	Limited contact with seniors; this group is very vulnerable to catch the COVID-19 virus
Wednesdays at Wilmot	We used to provide Food vouchers, lunch and social interaction in the church building. We are no longer able To hold our program in the building but are still able to provide food vouchers to Victory Meat.

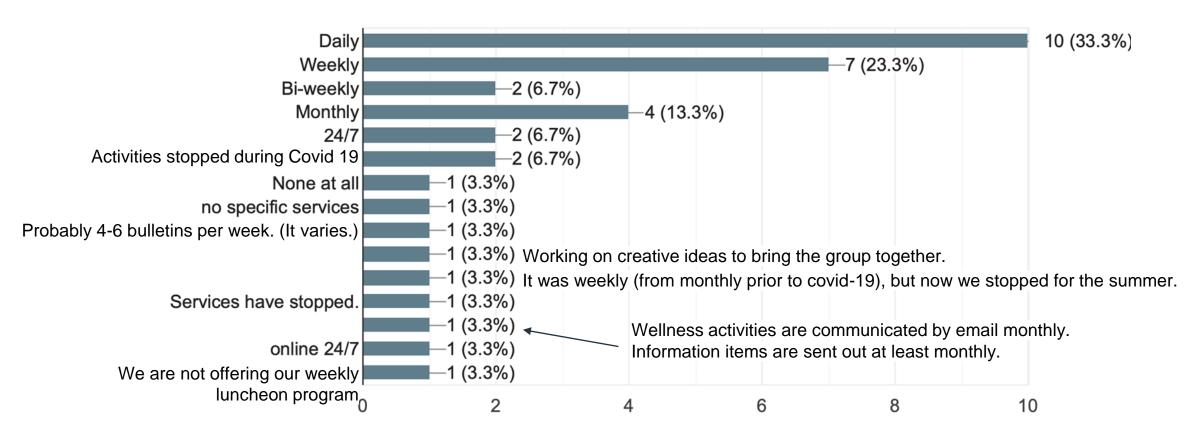


How will you re-engage and communicate with older adults after COVID-19 restrictions are fully lifted?



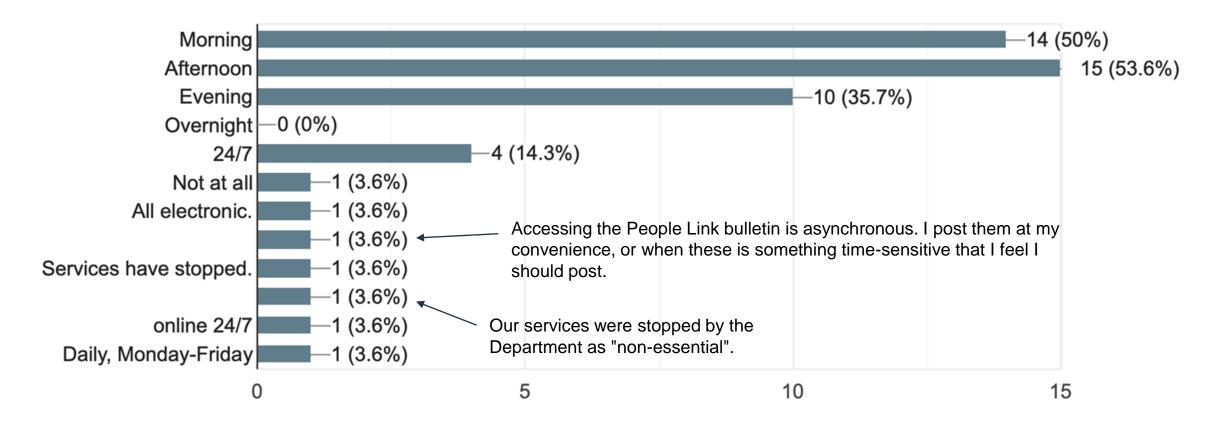


During COVID-19, how frequently do you offer your services? 30 responses





During COVID-19, when do you deliver your services?



COMMUNITY

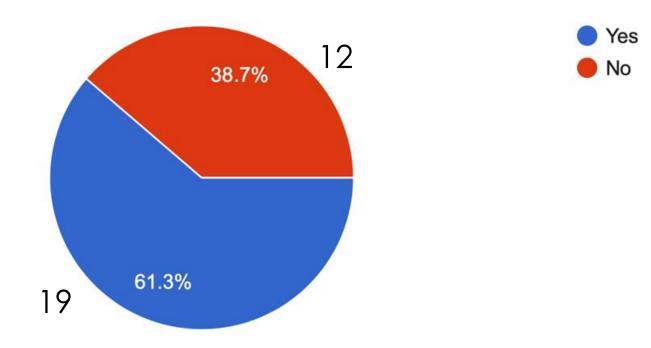






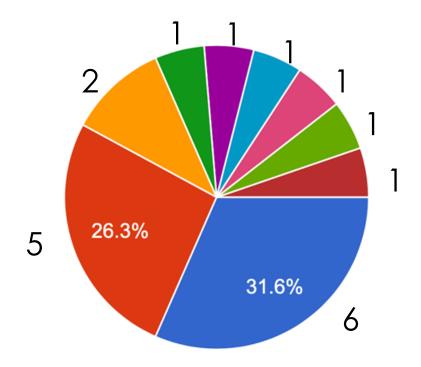


Are you aware that Fredericton has a High Priority Disaster Relief Registry?
31 responses





Do you provide information to encourage older adults to register for the High Priority Disaster Relief Registry?

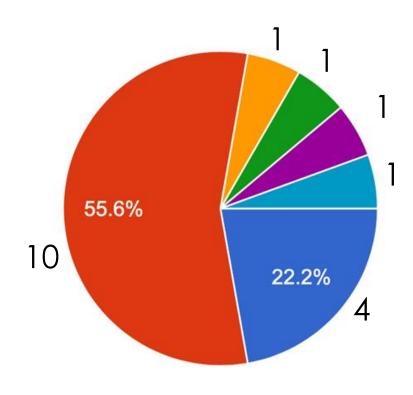


- Yes
- No
- We have the same in New Maryland
- but i will now.
- Our membership is from Central NB but we need to let the Fredericton members know about this registry.

 Senior Watch has a detailed emergency plan to meet
- clients' needs.
- I was active in encouraging the city to establish the High Priority Disaster RESPONSE Registry
- We will include this information in our next client newsletter.
- Yes and other registries like the fire department and priority code customers for NB Power



Do you provide help with registering for the High Priority Disaster Relief Registry? 18 responses



- Yes
- No
- We will circulate this information to members
- I am not in Fredericton
- We certainly would if someone asked us to help.
- I provide the information on a recurring basis to raise awareness of the service.

FEEDBACK & COMMENTS







Does your organization have any additional thoughts/comments regarding social isolation and/or loneliness among older adults (over 65) in the Fredericton area?

Ability New Brunswick Inc.	
Alzheimer Society of New Brunswick	My personal opinion: I am hoping that this makes people realizes that isolation is a common theme for older adults and especially those living with dementia. Now that we've walked a few steps in their shoes, people may be more willing to look at improving their quality of life and offering better services for older adults. I also hope that this will push our government and general public to take a hard look at nursing homes and why tragedy struck in Ontario and Quebec. Why did we fail those older adults
APHL - Tannery Court	no
Association des aînés de la Capitale pour l'apprentissage et le mieux-être (AACAME)	Concerned with how to identify the target group.
Capital Region Wellness Network	
Chimo Helpline	
City of Fredericton	The challenge for our service has always been to get them to participate. We assume that transportation is an issue, or maybe we're not reaching them (but the Age-friendly Committee shares our events with their members). Our spaces are primarily used by immigrants who have been her for more than 5 years (and some newcomers who have been here for less than 5 years, perhaps because of the language level). Even when we've organized these social interaction events at the Stepping Stone Sr Centre, the participants were primarily immigrants.
Fredericton Community Kitchens Inc	
Fredericton Library	Prior to COVID-19, we started discussing and planning ways that we could engage isolated and/or lonely seniors in the community, either through visits and programs in the library, or through outreach to various residential/community/recreation locations. This planning will continue with implementation expected after the COVID-19 pandemic has ended.
Friendly Aging Community, Fredericton / S. W. A. G.	

Does your organization have any additional thoughts/comments regarding social isolation and/or loneliness among older adults (over 65) in the Fredericton area?

Greater Fredericton Social Innovation Greener Village Mature People's Network Meals on Wheels of Fredericton Inc. We are very pleased with recent efforts to raise awareness, and look forward to continuing to work with continuity to not this very important social concern Multicultural Association of Fredericton Multicultural Association of Fredericton Inc. Immigrants and refugees arriving in Fredericton experience challenges to participate in local community to lack of interpretation services and culturally sensitive-diverse local programs and activities. Immigrant seniors are affected further, due to their capacity to learn new skills, such as new language and to adapt new cultural norms. Many local well established seniors are coming from cultures of previous immigrant the region -English, Scottish, Irish etc. They have well established networks - habits and are not motivate make changes. Local organizations working with seniors need to enhance cultural diversity of their programming to be inclusive of immigrant and refugee seniors who are arriving from very different culture and countries from Asia and Africa.	
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	nigrant adapt to igrants in otivated to ir
NB Society of Retired TeachersCentral Branch Our service delivery is primarily by meeting in groups for educational presentations, social gatherings ,physical activity, social activities eg bridge, quilting ,crafts.When you cannot meet together our contact to people who are isolated or lonely breaks down.Social media is good but not personal. Needs of membe who are isolated are dependant on friends or former colleagues reporting. Privacy is sometimes an issue	ntact to embers
New Brunswick Association for Community Living not so much from NBACL (but my own thoughts) i also work with seniors in assisted living (my other oard job) and i would like to comment more of my experiences there (I just don't have permission from my employer there as of yet) but would love to explore and discuss!	
Opal Family Services Not at this time	

Does your organization have any additional thoughts/comments regarding social isolation and/or loneliness among older adults (over 65) in the Fredericton area?

Our Lady of Peace - Parish Nursing Program	
Parkinson's Support Group - Fredericton	not at this time
People Link	Reaching this population is a huge challenge. I realize the limitations of their computer access makes People Link a hard service for people to tap into if they fall on the wrong side of the digital divide.
Senior Watch Inc	We are very aware of the anxiety level fueled by Covid and take every precaution with staff and with clients
Stepping Stone Senior Centre	Knowledge as to how to reach out
Village of New Maryland -Senior Advisory Committee	New Maryland was going to organize a wellness fair this spring or fall For key stakeholders and local seniors but COVID-19 changed that planning for now
Village of New Maryland -Senior Advisory Committee	New Maryland was going to organize a wellness fair this spring or fall For key stakeholders and local seniors but COVID-19 changed that planning for now
Volunteer Fredericton	
Wednesdays at Wilmot	No
York Care Centre	None
York Care Centre	Covid 19 is negatively impacting social isolation both in LTCFs and in the community





Ability New Brunswick Inc.	
Alzheimer Society of New Brunswick	
APHL - Tannery Court	no
Association des aînés de la Capitale pour l'apprentissage et le mieux-être (AACAME)	
Capital Region Wellness Network	Thank you
Chimo Helpline	
City of Fredericton	If there could be one question to research that we would find helpful it would be: In lieu of asking older adults to attend an event at a central location, which decentralized events already exist in our community that bring people together to socialize that outsiders (of that particular social group or neighbourhood) could join? I would imagine that for persons experiencing loneliness, going all the way to the Public Library and attending an event with 30 people could be overwhelming. Maybe a more local event, even if it's with less people, that meets regularly would be an option for outsiders to participate in in smaller groups so it feels less overwhelming.
Fredericton Community Kitchens Inc	
Fredericton Library	Great that the survey is being done!
Friendly Aging Community, Fredericton / S. W. A. G.	
Grace Memorial Baptist Church	I went to the city of Fredericton website and reviewed the emergency plan section as well as performing a search of the site for "High Priority Disaster Relief Registry" with no success. I worked with the cities fire service until retirement 6 years ago and while aware of models used in other communities am not aware of any such city database. Is this information maintained and made available by other agencies who liaison with the city?





Greater Fredericton Social Innovation	no but thank you
Greener Village	
Mature People's Network	
Meals on Wheels of Fredericton Inc.	Thank you for doing this.
Multicultural Association of Frederciton	
Multicultural Association of Fredericton Inc.	Thank you for conducting this survey
NB Society of Retired TeachersCentral Branch	
New Brunswick Association for Community Living	great questions!
Opal Family Services	Not at this time
Our Lady of Peace - Parish Nursing Program	



Do you have any additional comments or feedback regarding this survey?

Parkinson's Support Group - Fredericton	it isn't exactly relevant to our organisation in the way it is worded, our "mission" is to provide information about Parkinson's and services for them to people living with this condition and their care partners, and to link with other similar groups in NB and Canada
People Link	
Senior Watch Inc	Good luck! Do we have access to the outcomes?
Stepping Stone Senior Centre	any and all info will be helpful
Village of New Maryland -Senior Advisory Committee	Same answer as previous question regarding addressing senior isolation. Village of New Maryland Senior Advisory committee has not met since Covid 19. Much of recommendations on key activities required for seniors come from those meetings. Village had to cancel all social activities provided on an on- going basis since COVID-19 Thank you to the organizers of this survey and thank you for letting us participate
Village of New Maryland -Senior Advisory Committee	Same answer as previous question regarding addressing senior isolation. Village of New Maryland Senior Advisory committee has not met since Covid 19. Much of recommendations on key activities required for seniors come from those meetings. Village had to cancel all social activities provided on an on- going basis since COVID-19 Thank you to the organizers of this survey and thank you for letting us participate
Volunteer Fredericton	
Wednesdays at Wilmot	We do not have a large number of seniors who attend our program. Mostly 10 to 15 individuals who attend on a regular basis.
York Care Centre	None
York Care Centre	



The Social Isolation Survey was created in partnership with Greater Fredericton Social Innovation, City of Fredericton Age-friendly Committee and St. Thomas University Social Work Students (April-June 2020)





